

CERTIFIED AVIATION SERVICES, LLC
TERMS AND CONDITIONS FOR APPROVED
VENDORS AND SUPPLIERS
(Pursuant to AS9110 Quality Management System)

1. Purpose

These terms outline the expectations and requirements for all vendors approved to provide goods to services to CAS. Compliance with these terms is mandatory and supports our commitment to safety, and regulatory compliance.

2. Vendor Approval

- Vendors must be formally approved by CAS prior to engagement.
- Approval is based on capability, quality history, and compliance with applicable standards.
- CAS reserves the right to suspend to revoke approval based on performance or noncompliance.

3. Quality and Compliance

- Vendors ensure all products and services meet specified requirements and do not compromise safety.
- Nonconforming products and services must be reported to CAS immediately.
- Vendors must prevent the use of counterfeit, unapproved, or suspect parts.
- CAS must periodically review external provider performance including, process, product and service conformity, and on-time delivery performance.

4. Documentation and Records

- Deliveries must include all required documentation (e.g., Certificates of Conformance, SDS, calibration certificates).
- Vendors must retain records for a minimum of 10 years unless otherwise specified.
- Full traceability must be maintained.

5. Notification of Change

Vendors must notify CAS in writing and obtain approval before making any of the following changes:

- Products or service specifications
- Manufacturing location
- Sub-tier suppliers

6. Right of Access

CAS, its customers, and regulatory authorities reserve the right to access vendor facilities and records to verify compliance with contractual and regulatory requirements.

7. Personnel Competence

Vendors must ensure that personnel are trained and competent. Personnel must be aware of:

- Their role in ensuring product/service quality and safety
- The importance of ethical behavior

8. Environmental and Safety Compliance

Vendors handling hazardous materials or waste must comply with all applicable environmental and safety regulations. Immediate notification is required in the event of an incident or violation.

9. Corrective Actions

Vendors must respond promptly to any CAS-issued corrective actions, including root cause analysis, and implementation of effective corrective measures.

10. Ethical Conduct

All Vendors must conduct business ethically and in compliance with applicable laws. Any form of bribery, corruption, or unethical behavior will result in disqualification.

ACKNOWLEDGEMENT

By continuing to provide goods and services to CAS, vendors acknowledge and agree to comply with these terms and conditions. Questions or concerns should be directed to the CAS Quality Department.